



OUR WAY OF LIFE

**MCBC
HOST TEAMS**

WHAT IS THE HOST TEAM?

Here at MCBC, the host team is made up of all the people you might meet on a Sunday, from the Car Park Crew, the Door Team, Hosts, Ushers, The Morning Tea Team and The Information Desk.

WHAT IS THE HOST TEAM “WAY OF LIFE”?

People who are part of the MCBC host team come from a variety of backgrounds. We vary in age, ethnicity, life experience, personal background and strength of personal walk with the Lord.

We are united by our desire to care for those who come into our church on a Sunday and we want to do it in both practical and personal ways. We want guests to feel welcome and wanted, just like when we invite people over to our own home.

“A new commandment I give to you, that you love one another, even as I have loved you, that you also love one another. “By this all men will know that you are my disciples, if you have love for one another.”

John 13:34-35

OUR CONGREGATION

We have a multi-generational and multi-ethnic congregation who meet together weekly on a Sunday in person and online. We have both families and individuals from all walks of life.

WHAT DOES A SUNDAY EXPERIENCE LOOK LIKE?

If you have ever been to something that is new or different it can be awkward and a little un-nerving. From the moment somebody arrives on our property we want to take care of them.

- **Car Parking Team** - that directs and co-ordinates the cars well whilst also greeting people with a smile and help if needed (umbrellas in the wet weather!)
- **Door Team** - that greets with a handshake and smile, welcomes people in and can point people in the right direction. Warmth & Energy are particularly important.
- **Hosts** – people in the foyer who are alert and able just to introduce themselves and say hi, make people feel relaxed and comfortable, even connect them with existing church members.
- **Ushers** – Ensuring people can find a seat, but also encouraging people to move in towards the centres of rows and that we allow the back rows to fill last (Again a new person doesn't want to parade to the front of the church to squeeze past 2 families).
- **Morning Tea Team** – providing a warm smile and a great cup of coffee and tea.
- **Info Desk** – A Place where people can get answers to questions, find out about things that we are running, sign up for stuff / pay for stuff and be helped by a smiling face. (anything that can't be answered there and then can be put in the book for the office staff).

THE PRACTICAL

We never want to get tied down with policies and guidelines – but here are a few important things for us:

- We expect that you would be here 20 minutes before the service and ready to go. (possibly earlier for car parkers).
- New People are most likely to turn up later – so please stay doing your role for 15 minutes after the service has started.
- Uniform – High vis vests for outdoor roles and “Here to Help” Lanyards for the indoor roles.
- After the service it would be great to have hosts intentionally looking out for people in the foyer – keep your “here to help” lanyard on.
- Find cover if you can't make it and notify the team leader of your replacement.
- Go for it – don't hold back, think of how you would like to be welcomed and cared for and do it for others.

OUR PURPOSE

“To provide a warm welcome, connection and engagement point for all people coming to church both new and regular”.

OUR VISION

“To help people in our community have a passionate and intimate connection with Jesus”.

OUR VALUES

- Caring for People
- Sensitivity to Needs
- Commitment
- Doing things Well
- Passion
- Doing Tasks but Focus on People

QUESTIONS?

If you have any questions about anything in this ‘Way of Life’ or would like to discuss joining the Host Team, please contact one of the MCBC Pastors or the church office:

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